



## **Frequently Asked Questions (FAQs) – One Touch Football - Closed Beta**

### **Q1: What is One Touch Football?**

**A:** One Touch Football is a mobile application for football players, clubs, coaches and fans. It offers a range of features and services to enhance your football experience, including player statistics, virtual trophy room, social media feed of user generated media content, in app messaging, and so much more.

### **Q2: What does "closed beta" mean?**

**A:** Closed beta refers to the phase of testing where a limited number of users have access to the application. It allows us to gather valuable feedback, identify and fix any issues, and make necessary improvements before the official launch.

### **Q3: How can I participate in the closed beta?**

**A:** To participate in the closed beta, you need to sign up through our website or follow the instructions provided in our social media channels. Please note that spots for the closed beta may be limited, and we will select participants based on certain criteria.

### **Q4: Is One Touch Football free to use?**

**A:** Yes, One Touch Football follows a freemium model, which means the basic features are available for free. However, there may be additional premium features or content that require a subscription or in-app purchases to access.

### **Q5: What personal data do you collect during the closed beta?**

**A:** As part of the closed beta testing, we may collect certain personal data, such as your name, email address, and device information. Rest assured that we handle your data with utmost care and adhere to strict privacy policies. You can find detailed information in our Privacy Policy.

### **Q6: How do you ensure the security of my data?**

**A:** We prioritize the security of your data. We employ robust encryption and follow industry best practices to protect your personal information. Our team regularly monitors and updates our security measures to safeguard against unauthorized access or data breaches.

**Q7: Can I provide feedback or report issues during the closed beta?**

**A:** Absolutely! We highly encourage you to provide feedback and report any issues you encounter. Your input is crucial in helping us improve the app before the official launch. You can share your feedback through our dedicated feedback channels or contact our support team at [contactus@onetouchfootball.app](mailto:contactus@onetouchfootball.app)

**Q8: When will the closed beta end, and when will the official launch happen?**

**A:** The duration of the closed beta may vary depending on the feedback and improvements required. Once we feel confident in the stability and quality of the app, we will announce the official launch date through our communication channels.

**Q9: How can I stay updated on the latest news and announcements?**

**A:** To stay informed about One Touch Football, we recommend following our official social media accounts, subscribing to our newsletter, and regularly checking our website for updates. We will share news, announcements, and important information through these channels.

**Q10: How can I contact the support team for further assistance?**

**A:** If you have any further questions or require assistance, our support team is here to help. You can reach out to us through the support section within the app or by contacting our customer support email [contactus@onetouchfootball.app](mailto:contactus@onetouchfootball.app) or phone number found on our website.

We hope these FAQs have addressed some of your queries regarding our closed beta. We appreciate your participation and look forward to welcoming you to the new digital home of grassroots football.

Prepare for the unmissable football experience through One Touch Football®.